



Exmark Clutch Advisory

When Purchasing a new clutch. Certain Emxark PTO clutches are equipped with a removable shim designed to compensate for clutch wear and restore proper air-gap modifications. Failure to remove this shim, may result in unnecessary clutch replacement. Refer to your operators manual for more details.

If customer suspects PTO clutch engagement issues, intermittent operation or symptoms related to excessive air gap issues, inspect clutch for the presence of the removable shim. In many cases this will resolve the issues with the clutch.

Customer can preform the removal of this shim their selves with minimal tools, to reduce down time. But seeing a local dealer is recommended.

Warranty Policy

Effective immediately, Exmark will not provide warranty reimbursement for returned clutch assemblies when inspection determines that the removable shim was not removed prior to replacement.

Clutch returned under warranty that still contain the removable shim will be considered non-warrantable and the associated warranty claim may be denied or charged back.

Following this procedure will reduce unnecessary parts repalcement, improve repair efficiency and ensure compliance with Exmark Warranty requirements.

NOTE: This is not an official Exmark Manufacturing Advisory Bulletin. This is a notice about electric clutches being used on Emark and Toro Commercial Zero-Turns and is a summary of Exmark Service Advisory Bulletin 4508-265 7/03/26. Please see your local dealer for information.